



November 11, 2019

Dear Lake Highlands YMCA Member,

Thank you for being a valued member of the Lake Highlands YMCA and the YMCA of Metropolitan Dallas. It is our pleasure to serve you and we look forward to doing so for many years to come. We are excited about what is in store for our YMCA in 2020.

We have determined that with the loss of the pool roof due to the storm in June, lower air temperatures and worsening weather conditions in general, challenges with a heating system designed for an indoor pool and more importantly an upcoming facility expansion/renovation effort, we need to shut down our swimming pool at 2pm on Monday November 11. We anticipate opening our newly renovated indoor lap pool by the summer of 2020. The new pool will allow us to expand water aerobics, swim lessons and swim team in addition to more lap lanes. The three closest YMCAs in Dallas with indoor pools, the T Boone Pickens, Moody and Semones (formerly Town North) YMCAs, will be available for all Lake Highlands members who want to swim, take water aerobics or enroll in swim lessons during this transition. Our swim team will be hosted at Semones YMCA.

Our full expansion and renovation project, which begins in January 2020, includes adding over 15,000 square feet. In addition to the expanded building, renovations of existing space will allow us to offer you two larger group exercise rooms, a dedicated cycle room, a larger Childwatch room, an expanded wellness center with additional equipment, more seating and congregation areas, along with the renovated indoor pool and a new outdoor pool. All indoor areas of the current Y, including the gym and locker rooms, will be updated. We anticipate a full opening of the new Y by January 2021. **The YMCA will not close during this project** as we will have the work done in phases.

If you have any questions please feel free to contact me in person, by phone at 214-221-9622 or by email at [bhaines@ymcadallas.org](mailto:bhaines@ymcadallas.org). **Below are some questions and answers that will be helpful to you in gaining more information and options related to the pool closure and expansion.**

Brian Haines  
Executive Director  
Lake Highlands YMCA

[www.ymcadallas.org](http://www.ymcadallas.org)

**YMCA Mission:** To put Christian values into practice through programs that build healthy spirit, mind and body for all.

**Lake Highlands YMCA  
Pool Closure and Expansion/Renovations  
Question and Answers**

**What is closing and for how long?**

The indoor pool will be closing at on Monday November 11 through the beginning of summer 2020. The indoor pool will be renovated into a 6-lane pool which will allow us to expand all our aquatics programs offered to our membership plus add additional programs.

**How can I continue lap swimming, water aerobics and swim lessons during this renovation period?**

The three closest YMCAs in Dallas with indoor pools, the T Boone Pickens, Moody and Semones (formerly Town North) YMCAs, will be available for all Lake Highlands members who want to swim, take water aerobics or enroll in swim lessons during this transition.

Normally, Silver Sneakers and Renew Active members can only use Lake Highlands YMCA. Those members will be accepted at the YMCAs above during our pool renovation period.

**What is happening to swim team during the pool renovation period?**

Our swim team will stay operational and will practice at the Semones YMCA until our new pool opens at the beginning of summer 2020.

**How can I find out times, days and other information on aquatic programs at the other YMCAs?**

We will have flyers available at the Lake Highlands YMCA front desk beginning Monday afternoon. Our web page will be updated to have links directing you to the other YMCAs aquatics web pages. You can also check out the T Boone Pickens, Moody and Semones (formerly Town North) YMCAs websites directly. In addition, you can also call our front desk staff who will be well versed in all options.

**What do I need to do to check in at the other YMCAs?**

Just show their front desk staff your membership card and they will scan you in.

**What if I can't or don't want to go to another Y location?**

We want to help with you your fitness plan. Contact Deb Brackenridge at 214-221-9622 or by email at [dbrackenridge@ymcadallas.org](mailto:dbrackenridge@ymcadallas.org) to arrange a fitness consultation and we will help find the right alternative workout for you.

**How can I find out more information on the expansion and renovation?**

As final plans, timelines and additional information are available we will be updating our membership through email, web page, social media, internal signage and handouts. We strongly encourage all members to give us their current email and to follow Lake Highlands on Facebook, Instagram and or Twitter.

**Will there be a rate increase?**

Currently, there is no planned rate increase for 2020. At such time a rate increase is deemed necessary a full 30-day notice will be given to members by mail.

**What if I have additional questions?**

Contact Brian Haines at 214-221-9622 or by email at [bhaines@ymcadallas.org](mailto:bhaines@ymcadallas.org)