



### DIGITAL MARKETING

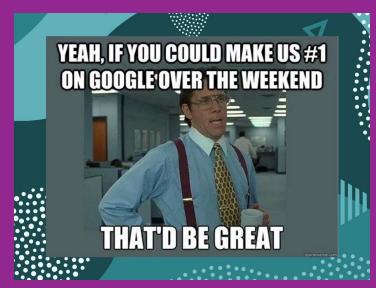
DIGITAL SUMMIT SERIES FEBRUARY 1, 2021



## WHAT IS DIGITAL MARKETING?









#### WHAT IS DIGITAL MARKETING?

- Search Engine Optimization & Pay-per-click
- Social Media
- Content Marketing
- Email Marketing
- Mobile Marketing

#### WHAT IS DIGITAL MARKETING?

#### Search Engine Optimization & Pay-per-click

Maximizing your website for high ranking in search engines like Google

#### Social Media

- Posts
- Ads

#### Content Marketing

- Blog posts
- Videos
- Photos
- Podcasts
- White papers

#### WHAT IS DIGITAL MARKETING?

#### Email Marketing

- Communication
- Promotions
  - Current customers
  - Purchased lists

#### Mobile Marketing

- Text
- Apps
- Social Media



# DIGITAL MARKETING TRENDS

#### **TRENDS**

#### **Social Media**

- Social as an extension of customer service
- Instant Message > Phone Calls & Emails
- User-generated content Can't create? Curate!
- Stories

#### **Content Marketing**

- Short-Form Video Think TikTok & Instagram Reels
- Livestreaming
- Creating with purpose

#### **TRENDS**

#### **Content Marketing**

Production quality?  $\mathcal{U}$ 



Authenticity and positivity WIN

#### **Email Marketing**

- **Email is growing!** 
  - Use this to your advantage
- **Better:** 
  - Personalization
  - Segmentation
  - **Automation**

#### **TRENDS**

#### **Mobile Marketing**

- M-Commerce almost 50% of all ecommerce in 2020 happened from a mobile device
- Mobile-Based content
  - Vertical video, etc.
- Location-targeted mobile ads
- Shoppable ads

#### YOUR WEBSITE IS YOUR HEADQUARTERS

- All forms of digital marketing drive your customers and potential customers to your website.
  - Keep information up-to-date
  - Remove inaccurate or incomplete information
  - Is your information easy to find?
- Build for mobile 60-70% of your visitors are searching from their phones/tablets
- TREND: Google is increasingly rewarding sites that quality content and provide a positive user experience.
  - Link to external sites; ask partners to link back to your site
  - Quality blog content/videos/resources
  - Mind your reviews!



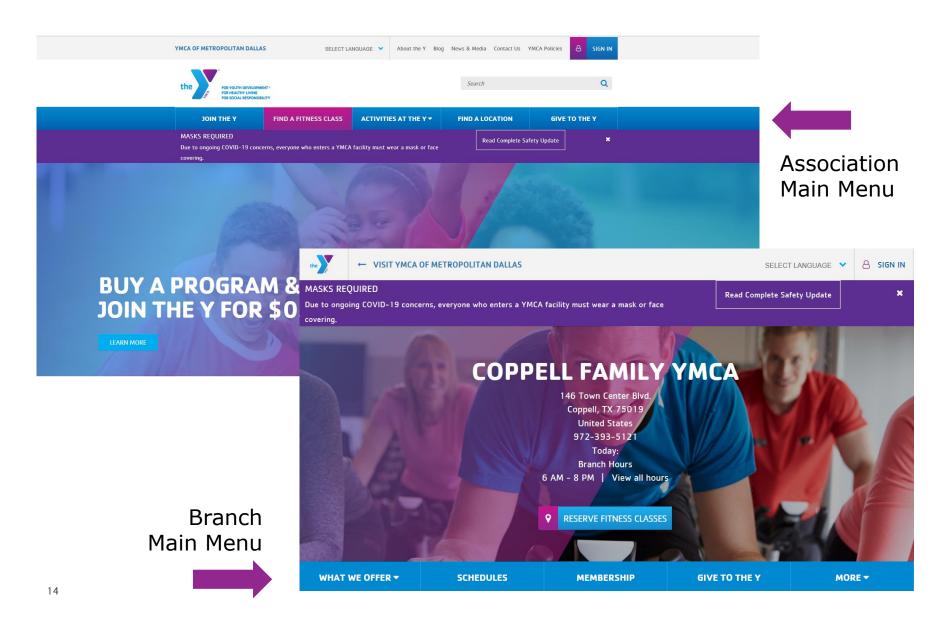


## **QUESTIONS?**



## DALLAS Y WEBSITE

#### YMCADALLAS.ORG



#### YMCADALLAS.ORG





Branch Footer Menu



Association Mini Footer **COPPELL FAMILY YMCA MEMBERSHIP & WELLNESS PROGRAMS** STAFF DIRECTORY Group Exercise Youth & Government Y FOR ALL Youth Sports Find Us On Facebook Personal Training Swim Lessons Swim Team **ANNUAL CAMPAIGN** Nationwide Membership Adventure Guides **BOARD OF MANAGEMENT BORN TO MOVE** Childcare **YMCA POLICIES** WEB SUPPORT © 2021 YMCA of Metropolitan Dallas JOIN THE Y ACTIVITIES AT THE Y FIND A LOCATION EMPLOYMENT ABOUT THE DALLAS Y

#### **NEXT WEBSITE EDITOR TRAINING**

Tuesday, February 16, 2021 9:30 – 10:30 AM

Via Teams



### THANK YOU!

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